

PRODUCT-SPECIFIC TERMS OF SERVICE

Effective as of 2 April 2025

The following Product-Specific Terms of Service apply to the Wemedoo Tool and, where the Client accesses, uses or attempts to use such Tool(s), supplement the General Terms of Service or any other agreement entered between Client and Wemedoo.

OOMNIA CT TERMS OF SERVICE

1. DEFINITIONS

Please note that capitalized terms used and not defined in the Product-Specific Terms of Service have the meanings given to them in the General Terms of Service and/ or Contract.

- Admin	A User authorized by Wemedoo or the Client who has access to all the functionalities provided within the Tool. Admin can create accounts for other Users and designate roles and permissions for other Users within the Tool.
- Organization	Legal entities taking part in the clinical trials supported by the Tool, such as investigational center, contract research organization, sponsor, IMP supplier.
- Employees	Employees or otherwise engaged workers by the Client or Organization.
- Clinical trial	A particular clinical trial, clinical investigation, or any other project conducted by the Client, for which purposes Client uses the Tool or Services.

2. READ BEFORE REGISTERING

omnia ct is focused on supporting clinical trials. The unified omnia ct SaaS solution natively includes [EDC](#), [RTSM](#), [CTMS](#), [eTMF](#), and allows for real-time access to data and analytics across all tools, systems, and organizations.

An omnia ct User under Product-Specific Terms of Service, will have their own account on the Tool linked to the Client Account, through which they may access all functionalities and features, including documents, reports, and similar in accordance with the specific terms of the Agreement between Wemedoo and Client.

Additionally, an Admin under these Product-Specific Terms of Servicewill also be able to:

- represent their Organization,
- create the user accounts for Employees,
- designate roles and permissions to Employees within the Tool,

- create Organizations participating in the clinical trial,
- designate Organizations to the user accounts;
exercise any additional rights in accordance with the terms of the Agreement between Wemedoo and Client.

3. WHO CAN USE THE PLATFORM?

Registration on oomnia ct can be made only by a natural person, and it is performed by an Admin appointed either by Wemedoo or the Client.

Namely, our Service is primarily aimed at businesses and companies, so the core functionalities of the Tool will be available to the Employees, i.e. Users only when their account is linked to a specific Client which will allow the Employees, i.e. Users to effectively engage in trials via the Tool.

Activating the Admin account

Wemedoo will normally act as an Admin on behalf of its Clients and enable all the functionalities within the Tool to the Users according to the Clients' instructions and the Contract.

Wemedoo can also enable the Clients' representative to use the Tool as an Admin for the purposes of providing Client Service via the Tool.

The Client will designate an email address for an Admin account and provide it to us in order to start the process of creating an Admin account. Wemedoo will enter the Admin's email address to the system and the system will automatically send a confirmation email to the Admin's email address. Admin needs to verify their email address.

After verifying an Admin email address and activating an Admin account, an Admin will be granted the role of Admin within the Tool. An Admin will be entitled to invite persons to join the Tool, create accounts for Users and designate roles and permissions to them within the Tool. The Admin who is using the Tool as the Client's representative will be responsible for authorizing Users who want to join the Tool in different roles.

Activating the User Account

Users will receive an invitation from Admins to join the Tool and access a User account linked to the Client Account. For the purpose of creating a User account, Admin will add User's personal data needed for the registration to the Tool, according to our Privacy Policies. Once the User account is registered, User will receive credentials via e-mail to access the Tool, including a password which must be changed afterward.

Please note that the Client is responsible for the activity of all the Users (including Admin) that are linked to the Client Account and registered on its behalf. Wemedoo has no liability in that regard.

4. USER ACCOUNT

To every account, there will be a system user role assigned, as well as a role within the designated Organization or Clinical trial.

Please note that the account also represents a means of communication between Users and Wemedoo, as Wemedoo will notify Users about all updates of the relevant Client Service via notifications.

5. THE PURPOSE AND FUNCTIONALITIES OF OOMNIA CT

omnia ct is designed to support all clinical trial types and organizations regardless of their size. Users can access multiple trials on a single instance of the system along with their studies and associated documents.

Different personalized roles with specific permissions will be available for different users adapted for their actual role within the trial.

Some of omnia ct functionalities include:

- Trial and Document Management
- Custom Reports
- Query Management
- Patient Reported Outcomes
- Electronic Data Capture
- Randomization and Trial Supply Management
- electronic Trial Master File

More information about omnia ct functionalities can be found here [omnia - All-in-one Clinical Trial Software](#).

ePRO omnia TERMS OF SERVICE

1. DEFINITIONS

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- Admin	A User authorized by Wemedoo or the Client who has access to all the functionalities provided within the Tool. Admin can create accounts for other Users and designate roles and permissions for other Users within the Tool.
- Organization	Legal entities taking part in the clinical trials supported by the Tool, such as investigational center, contract research organization, sponsor, IMP supplier.

- Employees	Employees or otherwise engaged workers by the Client or Organization.
- Clinical trial	A particular clinical trial or any other project conducted by the Client, for which purposes Client uses the Tool or Services.

2. READ BEFORE REGISTERING

ePRO omnia tool enables Participants to directly report data through electronic devices such as smartphones, tablets, or web-based platforms, thereby improving data accuracy. It further encourages active Participant involvement in the clinical trial, fostering a sense of inclusiveness.

Participants will have their own Participant account on the Tool, through which they may:

- access questionnaires related to the trials,
- answer the questions from those questionnaires,
- view answers from previously filled questionnaires.

Additionally, an Admin under these Product-Specific Terms of Service will be able to:

- represent their Organization,
- access questionnaires submitted via the Tool, and view the answers provided by the Participants who were invited to the Tool.

Please note that the Tool is not an agent or any sort of intermediary between the Clients who enter into any agreement with their Participants.

When providing solely the Software, Wemedoo is not a contractual party in any agreement concluded by and between the Client and their Participants and does not engage in the Clinical trials conducted between the Client and the Participants. Hence, Wemedoo cannot be held liable for any incorrect information, behavior, omission, non-compliance, or reduction in the quality or quantity of service that our Clients provide to their Participants.

When contracted to perform data management or other Services related to the Clinical trials, Wemedoo is liable only for ensuring the accurate entry and management of information as provided by the Sponsor or Sponsor's representative. In such scenarios, our liability is limited to the accuracy of data handling in accordance with the information provided to us.

3. WHO CAN USE ePRO omnia?

Registration on the Tool can be made only by a natural person, and it is done by an Admin appointed either by Wemedoo or the Client. Additionally, Participant accounts can be registered by Employees as well.

An Admin or Employee must ensure that any User, who is a natural person, whom they add as a User (for example, by inviting the person to access the Service) has Legal Capacity.

Admins can also add Organizations participating in the Client's trial. Namely, our Service is primarily aimed at businesses and companies, so the core functionalities of the Tool will be available to the Employees, i.e. Users only when their account is linked to a specific Client which will allow the Employees, i.e. Users to effectively take part in trials via the Tool. Also, Participants will be able to use the relevant functionalities of the Tool only if linked to the specific Clinical trials conducted by the Client.

Activating the Admin Account

Wemedoo will normally act as an Admin on behalf of its Clients and enable all the functionalities within the Tool to the Users according to Clients' instructions and the Contract.

Wemedoo can also enable Clients' representatives to use the Tool as an Admin for the purposes of providing Client Service via the Tool.

When we verify an Admin email address and activate an Admin account, an Admin will be granted the role of Admin within the Tool. An Admin will be entitled to invite persons to join the Tool, create accounts for Employees and register the Participants, and designate roles and permissions to Employees within the Tool. The Admin who is using the Tool as the Client's representative will be responsible for authorizing Users who want to join the Tool and obtaining all the necessary permissions from the Users to join the Tool in different roles.

Activating Employee Accounts and Registering Participants

Employees will receive an invitation from the Admin to join the Tool and access an Employee account. For the purpose of creating an Employee account, the Admin will add Employee's personal data required for registration to the Tool, according to our Privacy Policies. Once the Employee account is registered, the Employee will receive credentials via e-mail to access the Tool, including a password which must be changed afterward.

Participants are invited to the Tool by Employees. For the purpose of registering a Participant on the Tool, the Employee will add the necessary Participant's personal data to the Tool, according to our Privacy Policies. Afterwards, each time a Participant requires access to the Tool they will do so via a link received by SMS message to a phone number or by email. Upon clicking on the link, they will have to go through a verification process via a single-use code that is also sent to them by SMS message to a phone number or by email.

Please note that the Client is responsible for the activity of all the Users (including Admin) that are registered on its behalf and Participants registered by its Employees all linked to the Client Account. Wemedoo has no liability in that regard.

4. USER ACCOUNT

To every account, there will be a system user role assigned, as well as a role within the designated Organization or Clinical trial. This does not apply to Participants who will not have User accounts, but will instead access the Tool via a link and one-time password, as explained [above](#).

Please note that the account also represents a means of communication between Users and Wemedoo, as Wemedoo will provide necessary instructions for the use of the Platform and might notify the User about potential updates of the relevant Client Service via notifications on the Platform.

5. THE PURPOSE AND FUNCTIONALITIES OF ePRO omnia

ePRO omnia is designed to support all clinical trial types and organizations regardless of their size. Participants can access multiple questionnaires on a single instance within the Tool where they can provide required answers. Those answers are later on used in other Tools for conducting the clinical trials.

Main functionalities of ePRO omnia platform include:

- accessing questionnaires related to the trials Participants are taking part in,
- answering the questions from those questionnaires,
- viewing the answers from previously filled questionnaires by the Participants.
- submitting the questionnaires and viewing the answered versions by the Client.

More information about ePRO omnia functionalities can be found here [omnia - All-in-one Clinical Trial Software](#).

eConsent omnia TERMS OF SERVICE

1. DEFINITIONS

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- Organization	Legal entities taking part in the clinical trials supported by the Tool, such as investigational

	center, contract research organization, sponsor, IMP supplier.
- Employees	Employees or otherwise engaged workers by the Client or Organization.
- Clinical trial	A particular clinical trial or any other project conducted by the Client, for which purposes Client uses the Tool or Services.
- Participant	An individual who participates in a clinical trial, either as a recipient of the investigational product(s) or as a control and whose information is being processed within the Tool in relation to the Clinical trial.

2. READ BEFORE REGISTERING

A User under Product-Specific Terms of Service will have their own account on the Tool linked to the Client Account.

- a) A User using the Tool on behalf of the Client will be able to:
- access multiple trials simultaneously, system modules;
 - provide answers to Participants;
 - conduct statistical analyses based on collected data.
- b) A Participant using the Tool will be able to:
- fill out questionnaires;
 - give explicit consent for Clinical trials;
 - ask questions to Users who are conducting clinical trials.

Additionally, an Admin under these Product-specific Terms of Service will also be able to:

- represent their Organization,
- create the accounts for Employees,
- create Participants' accounts,
- designate roles and permissions to Employees within the Tool.

Please note that the Tool is not an agent or any sort of intermediary between the Client who enters into any agreement with their Participant.

When providing solely the Software, Wemedoo is not a contractual party in any agreement concluded by and between the Client and their Participants and does not engage in the Clinical trials conducted between the Client and the Participants. Hence, Wemedoo cannot be held liable for any incorrect information, behavior, omission, non-compliance, or reduction in the quality or quantity of service that our Clients provide to their Participants.

When contracted to perform data management or other Services related to the Clinical trials, Wemedoo is liable only for ensuring the accurate entry and management of information as provided by the Sponsor or Sponsor's representative. In such scenarios, our liability is limited to the accuracy of data handling in accordance with the information provided to us.

3. WHO CAN USE eConsent oomnia PLATFORM?

Registration on the Tool can be made only by a natural person, and it is done by an Admin appointed either by Wemedoo or the Client. Additionally, Participant accounts can be registered by Employees as well. An Admin or Employee must ensure that any User, who is a natural person, whom they add as a User (for example, by inviting the person to access the Service) has Legal Capacity.

Admins can also add Organizations participating in the Client trial. Namely, our Service is primarily aimed at businesses and companies, so the core functionalities of the Tool will be available to the Employees, i.e. Users only when their account is linked to a specific Client which will allow the Employees, i.e. Users to effectively participate in trials via the Tool. Also, Participants will be able to use the relevant functionalities of the Tool only if linked to the specific Clinical trials conducted by the Client.

Activating the Admin Account

Wemedoo will normally act as an Admin on behalf of its Clients and enable all the functionalities within the Tool to the Users according to the Clients' instructions and the Contract.

Wemedoo can also enable the Clients' representative to use the Tool as an Admin for the purposes of providing Client Service via the Tool.

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Activating Employee Accounts and Registering Participants

Employees will receive an invitation from the Admin to join the Tool and access an Employee account. For the purpose of creating an Employee account, Admin will add Employee's personal data needed for registration to the Tool, according to our Privacy Policies. Once the Employee account is registered, Employee will receive credentials via e-mail to access the Tool, including a password which can be changed afterward.

Participants are invited to the Tool by Employees. For the purpose of registering a Participant on the Tool, the Employee will add the necessary Participant's personal data to the Tool, according to our Privacy Policies. Afterwards, each time a Participant needs to access the Tool they will do so via a link received by SMS message to a phone number or by email. Upon clicking on the link, they will go through a verification process via a single-use code that is also sent to them by SMS message to a phone number or by email.

Further, every Participant will be asked to give informed and explicit consent, via that link, for participation in a trial conducted by the Client. The consent is recorded through the Participant's digital signature and the Client Employee's digital signature in the form of a PDF document that becomes available to all signatories.

Please note that the Client is responsible for the activity of all the Users (including Admin) that are registered on its behalf and Participants registered by its Employees all linked to the Client Account. Wemedoo has no liability in that regard.

4. USER ACCOUNT

To every account, there will be a system user role assigned, as well as a role within the designated Organization or Clinical trial. This does not apply to Participants who will not have User accounts but will instead access the Tool via link and one-time password, as explained above.

Please note that the account also represents a means of communication between Users and Wemedoo, as Wemedoo will notify Users about all updates of the relevant Client Service via notifications.

5. THE PURPOSE AND FUNCTIONALITIES OF THE TOOL

eConsent oomnia is designed to support all Clinical trial types and organizations regardless of their size and to enable Participants to give their informed and explicit consent to take part in those Clinical trials. On the eConsent oomnia Tool, Participants are also able to acquire information on the Clinical trials in which they are participating.

Clients and their Employees can access multiple Clinical trials on a single instance of the system.

Different personalized roles with specific permissions will be available for different Employees adapted for their actual role within the Clinical trial.

Questions and Answers section of the Tool enables Participants to ask their questions and send inquiries regarding the Clinical trials and Employees to provide Participants with answers and all the necessary information.

More information about eConsent oomnia functionalities can be found here: [oomnia - All-in-one Clinical Trial Software](#).